

Intake Flow Chart

Intake

Election of Benefit and Coordinate Admission to Program

Evergreen Hospice Care Palliative Care

Admission by RN within 24 hours

RN case manager assessment within 24 hours/ nursing visit next day on weekend

Interdisciplinary Team
(SN, MSW, Chaplain, NP, Physician, CHHA) visits per
plan of care service, focusing
on relieving pain and discomfort. Service
available 24/7. Triage RN and on-call visits
by nurse and counselor as needed.

Ongoing evaluation, collaboration and coordination with IPA including outpatient procedure.

Discharge to hospice as soon as appropriate or extended prognosis discharge for more than 6 month prognosis

Evergreen Hospice Care

Admission by RN within 24 hours

RN case manager assessment within 24 hours/ nursing visit next day on weekend

Interdisciplinary Team (SN, MSW, Chaplain, NP, Physician, CHHA, Volunteer) visits per plan of care service, focusing on relieving pain and discomfort. Service available 24/7. Triage RN and on-call visits by nurse and counselor as needed.

Ongoing evaluation, collaboration and coordination with IPA including outpatient procedure.

Discharge/Death

13 months bereavement follow-up after death